

BUA 221 – HUMAN RESOURCE MANAGEMENT



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OVERVIEW

Human Resource Management (HRM) covers all types of interaction among people working within organizations. In this course we will be exploring, studying and developing the policies, practices, and systems that influence employee behavior, attitudes and performance.

Create and maintain a desirable and productive work place by applying management skills with emphasis on improving performance and career development. Topics include: employment law, recruitment and selection, placement techniques, interview methods, job analysis, staffing, training and development, performance appraisals, team building, benefit administration, government regulation, compensation systems, health and safety, and labor-management issues.

COURSE OBJECTIVES

In this class you will participate in a variety of experiences and exercises designed so that you:

- Gain a new understanding and appreciation of Human Resource Management
- Develop an understanding of the basis for HRM practices and policies
- Study and develop 'Best Practices' for hiring, training, evaluating & developing employees
- Develop human relations skills for dealing with individuals and groups
- Develop understandings of High Performance Teams and Organizations
- Become familiar with HRM legal, collective bargaining and employee benefits challenges
- Develop a solid basis for the development of HRM ethical behavior standards
- Develop Career Management tools and practices
- An additional benefit of this class is that it tends to develop personal career strategies and skills for working with individuals and groups within organizations. We will study and discuss Human Relations Management from the perspective of ourselves as employees and as viewed by the company as an employer. The better the employee and the employer understand each other the more successful will be both the employee's career and the company's business success.

REQUIRED TEXTBOOKS:

Human Resource Management, 15e (2014) Martocchio, Mondy
Published by Pearson Education

Text Book Zero! This text is available in a digital format. Please see the links posted on our class Jet Net site. This text is available to rent or purchase in digital format through the JC Bookstore.

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Your course materials were included in the cost of your tuition and fees; therefore no textbook needs to be purchased. You will receive an access code from your instructor that will allow you to log into the courseware. Your subscription includes access to the MyLab course as well as access to the e-text. Hardcopies of the text can be purchased from the JC bookstore or directly from our publisher Pearson. There is a free app for your iPhone/iPad so you may access the Pearson text offline.

- **WRITING ASSIGNMENTS (100 ea week)**
 - Respond to questions related to course readings explaining your opinion of both managerial behaviors. Your response should include strong, meaningful implications of each behavior as it relates to the student studying management.
- **HUMAN RESOURCE MANAGEMENT REFLECTION PAPER (100 pts ea)**
 - From what you have learned this semester, you will be reflecting on a management example. You should discuss what you would have either done differently or why you agree with the management skills being implemented in your example.
- **EXAMS (100 pts ea)**
 - There will be two exams a midterm and a final exam will test students' understanding of the materials discussed in class and in the assigned readings. Each exam consists of 50 questions.

Activities: Tentative activities, which are subject to change:

Writing Assignments	700
Mid-Term=	100
Essay =	100
Final =	100
<hr/> Total =	1000

Scale:

Percentage	Grade
93 – 100	4.0
88 – 92	3.5
82 – 87	3.0
76 – 81	2.5
70 – 75	2.0
64 – 69	1.5
58 – 63	1.0
52 - 57	0.5
Below 52	0.0

GRADING PROCEDURE

Grades and all relevant information are available to students via the course MyMgmtLab site. Item points, weighting, and assignment due dates are all listed on the site.

Exact due dates for assignments, tests, exams, etc. will be announced in class and are included on the course calendar. In addition, class participation will be measured by your level of engagement during class and/or via the MyMgmtLab discussion board. As applicable, it is

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expected that each student engage in classroom discussions and/or discussion forums. For the online discussion forums and when a question is posed (will be announced via the course announcements page), each student should respond to the initial question posted and respond to at least two classmate responses. Your response should promote the conversation, not simply state your agreement. Proper online etiquette and professional business communication is required.

Please note:

The accumulative percentage scores in MyMgmtLab can be inflated if you skip assignments because a zero will not be recorded until the midterm grading schedule and near the end of the course. Your grade may drop significantly when zeroes are submitted. That said, it is up to you to monitor assignments that you have not completed and ensure that all work has been submitted.

In addition, if you have submitted your work on time and MyMgmtLab states “incomplete” or “past due”, that means I have not graded your assignment yet. You do not need to email me asking if I received your assignment.

FINAL GRADE

The grade points assigned are estimates and subject to modification. Your final grade will be based on the points you earn on quizzes, assignments, class preparation and participation. The instructor reserves the right to adjust your final grade (+/- one letter grade) based on your level of engagement and participation.

Your final grade in our course is directly related to your amount of effort in our course. Historically speaking, students that are engaged, prepared, complete assignments on time, and put forth effort for each quiz and assignment have done well in our course. Thus, your final grade is dependent on you. In addition, it is up to each student to keep track of our course calendar and any missing assignments. Missing assignments can severely influence your final grade and this effect may not be “seen” until the midterm or the final grade (see comments above). In addition, you should be monitoring your grade throughout the semester. Waiting until the final week or the day after the conclusion of our course is not the time to assess your overall performance. Finally, at the conclusion of our course it is **unacceptable** to ask for a “bump up” in your grade. If you monitor your own performance and do your best, a “bump up” is not required. Again, your success is up to you.

HOW DO I CONTACT THE INSTRUCTOR?

Send an email to williamdenise02@jccmi.edu and if you want a reply it is necessary to:

1. Use your JC email so that I know the request actually came from you. I can not respond to emails that do not originate from your JC email;
2. Put the course name and section in the subject line and include a few words to describe your email (e.g. **BUAxxx.xx – Assignment #1 question**);
3. Use a greeting that includes my name and sign with your name;
4. Be sure to include a specific question and/or a message with complete information;
5. Use proper business etiquette and terminology in all of your email communications (i.e., no jargon or “text-like” communication);
6. Respond to me when you receive the message to ensure the message was delivered and understood.

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These are common communication practices that demonstrate your good human relations skills and offer you the opportunity to practice your newly develop business acumen. Our Business Advisory Group of business leaders in the community expects that you will have these abilities.

PARTICIPATION and ATTENDANCE POLICY

Class will begin promptly at the scheduled time. For your safety, the door will be closed and locked. If you are late to class, you may knock on the door and your instructor will answer when convenient. It is strongly advised that you notify your instructor prior to the start of class if you are going to be late.

Attendance will be taken at the beginning of certain class sessions. Absent or late students will be marked accordingly.

JC administration and the federal government now require faculty to file attendance regularly throughout the term this is referred to as HQV reporting. Your report is available online. Attendance will be reported periodically to the Registrar's Office. Definitions include: "H"—the student is not doing acceptable work and needs "help" to be successful, "Q"—the student has not participated/attended, and "V"—the instructor "verifies" that the student is participating/attending and doing acceptable work. **It is ultimately the responsibility of the student to withdraw from the course.** You should also contact your instructor when considering a withdrawal.

DROP-IN COMPUTER LAB

The open computer labs are located in William Atkinson Hall in the IT Commons area. Please contact the extension centers directly for their open lab hours.

EXTRA HELP

If you need help with a topic, start with your fellow classmates. Ask questions and learn from each other. If you still need help with a topic, please ask your instructor. I am here to help you and want you to succeed. Lastly, tutors (plus additional services for academic success) can be accessed by calling 796-8415 or by stopping by the Center for Student Success (see this link: <https://www.jccmi.edu/center-for-student-success/tutoring-center/>). Students requiring special assistance (including those affected by the Americans with Disabilities Act) should contact the Center for Student Success. This is the first step in acquiring the appropriate accommodations to facilitate your learning.

STUDENT RESPONSIBILITIES

- Follow the requirements in the Academic Honesty document posted in this class.
- Read assigned chapters before coming to class.
- Assignments will be due in accordance with the course calendar.
- Attend all classes and be on time. If you are absent you are still responsible for all information presented and for turning in any assignments that are due.
- The student is responsible for the material covered in a missed class. Notify your instructor in advance if you are going to miss a class and make arrangements to make up any missed work.
- Participate in class activities and discussions in a responsible and considerate manner. Student discussion and questioning is encouraged.
- View the grade book weekly and JC email account weekly. Grade issues must be reconciled within the same week of grade posting. Waiting until the end of the semester will not result in a grade change for any reason.
- Points are earned for learning, not for effort or best intentions.

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- **As applicable, all assignment must be typed using Times New Roman or Arial typeface, either 11 or 12 font size, double spaced, with references properly cited.**
- Appropriate business talk and written work (grammar, spelling and capitalization) are expected.

COLLABORATION

While JC encourages students to collaborate in study groups, work teams, and with lab partners, each student should take responsibility for accurately representing his/her own contribution. **File sharing is NOT collaborating; it is cheating and violates academic honesty policy!**

ACADEMIC HONESTY

Academic honesty is expected of all students. It is the ethical behavior that includes producing their own work and not representing others' work as their own, either by plagiarism, by cheating, or by helping others to do so. Please refer to the **Student Handbook** for **Student Rights and Responsibilities**.

CONSEQUENCES

Anyone caught cheating on an assignment or quiz will receive a zero for that project. If caught cheating more than once, the student will receive a zero for the class. All academic dishonesty violations will be reported to the Dean of Occupational Education.

CLASSROOM POLICY

Be respectful of your instructor and your peers. This is a learning community – and we all will learn something – so be positive and encouraging of those around you. Any behavior considered being disruptive, disrespectful, inappropriate, or threatening will be addressed by the instructor and/or security and/or the Dean of Students. Consequences may involve deduction of points/grade and/or may include removal from class.

In addition, cell phones and other electronic communication devices are not to be used during class for any type of communication or social media. I reserve the right to temporarily pause class if you are on your device.

ASSESSMENT

The Board of Trustees of Jackson Community College has determined that JC graduates will develop certain skills while enrolled in the college. Each of the BUA 220 objectives is achieved through learning activities that include a significant amount of small group work, as well as primary research techniques of observation, surveys, focus groups, interviews, and secondary methods via Internet. Lecture, simulations, critical thinking scenarios, role playing, discussions, and self-reflection complete the learning strategies. More information about assessment can be found here: <https://www.jccmi.edu/assessmentofstudentlearning/>

TIPS!!!

- It may be surprising to learn how much of student **success depends directly upon you, the student.**
- Generally speaking, students who have come to class, submitted homework ON TIME, and prepared for each week's tests have generally done well in the class. **This is not a guarantee, but your effort can significantly affect your final grade.**
- **Please read feedback offered for every assignment.** The intent is to learn from your assignments and improve throughout the semester. If you do not read the feedback, you may be making the same mistakes and having points deducted.
- **Do not wait until the last minute to submit work.** If you wait until 11:00pm ET to start your quiz, work on your simulation, or complete your assignments and computer issues

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arise, you may be late in your submission. Remember, all late work will be penalized 50% regardless of reason. If you are able to complete your work early in the week, you can avoid the “it’s due tonight” stress. Please plan ahead now.

- Use spell check for all written assignments.
- **Find a “study buddy.”** Your “study buddy” will help to remind you of upcoming assignments and can serve as a class teammate to address ideas and concerns.
- We may not review every topic included in each chapter during our time together in the classroom. **It is your responsibility** to review the assigned readings to prepare for any quizzes and complete your assignments.
- **Writing and reading make up a significant portion of our class, especially for the online version of BUA220.** At times, talking and listening are replaced by reading and writing. If you do not like to read and find it difficult to write, this class, either in person or online, may not be for you.
- **The weekly time commitment for a three (3) credit online class to earn a 2.5 or higher:**
 - 3 - 5 hours completing assigned readings;
 - 1.0 hour for each chapter quiz in MyMgmtLab;
 - 1.0 hour to complete weekly homework;
 - Varied time during weeks with written assignments.
- Remember that MyMgmtLab is where the class is actually located. MyMgmtLab is your personal study area with the e-text, study plan, and homework to help you study and be successful in class. Grading will occur in MyMgmtLab.
- **Schedule a quiet place** for class three (3) times each week as well as studying.
- Talk with friends/employers about business topics we study to reduce study time and memorization as well as increase retention.
- **Due dates for all assignments are on the 7th day of each week by 11:59ET. Please plan ahead now.**
- **Sign up and register for our class in MyMgmtLab ASAP.** You will have assignments due in our MyMgmtLab course during week 1. This is a fast paced course with a significant amount of information... please don't fall behind.
- In addition to the weekly study plans, MyMgmtLab offers “Dynamic Study Modules”. They can be found on the left navigation pane on the course main page. These modules, while not required, can be used to prepare for the weekly readings and quizzes. An app can be downloaded to your mobile device to access this feature or you can access via your computer.

By continuing with this class, the student agrees to all conditions and requirements of the class as set forth in all parts of the syllabus and on the class web site, including but not limited to due dates, grading policies, methods of communication, academic honesty, attendance and all procedures and requirements. The syllabus and other documents may be modified by the instructor at any time throughout the course. Additional elements of the syllabus include Course Calendar, Academic Honesty document.

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Assignments Rubric

Grade	Evaluation
A	Student demonstrates full grasp of the subject area. Depth of answer is appropriate for type of question asked and necessary support and evidence is given for answer. Student shows excellent understanding of the material. High levels of analysis, synthesis and evaluations used. Answer is accurate, legible and organized for optimum communication and free of spelling and grammar mistakes.
B	Student demonstrates general understanding of the subject area but lacks advanced concepts. Student did not fully support answer with necessary facts and evidence but student shows a good understanding of the material. Moderate levels of analysis, synthesis and evaluations used. Answer is accurate with nominal level of errors in spelling, grammar, syntax or organization.
C	Student demonstrates peripheral knowledge of the subject but did not answer specific question. Student shows some understanding of the material but did not support answer with necessary facts and evidence. Significant level of errors in writing mechanics or organization.
D	Student's answer did not address question asked. Student made attempt at answer but missed the point of the question. Student's work meets bare minimum requirements in content and lacks some key understanding of the material. Document organization and/or mechanics are well below professional expectations.
F	Does not meet minimum requirements in content. Work shows little understanding of material. Grammar, structure and spelling are not on college level.

Disclaimer: "The instructor reserves the right to amend this syllabus as deemed necessary and will communicate such amendment to the students in the course."

Weekly Assignments Due Dates

Due July 15th

- Weeks 1 and 2 Writing Assignments

Due July 29th

- Weeks 3 and 4 Writing Assignments Mid-term Exam

Due August 10th

- Weeks 5 and 6 Writing Assignments
- Human Resources Management Reflection Essay

Due Aug 22nd

- Final Exam